



# Customer Commitment

**Mayflower is America's most recognized and trusted moving company.** When it comes to customer service, Daryl Flood Relocation & Logistics is Mayflower's most recognized and trusted agent.

## The Best of the Best

No one takes better care of their customers than we do. And, we have the credentials to prove our passion for customer service. Daryl Flood Relocation & Logistics has earned the President's Quality Award, which recognizes the top ranked agency for quality performance in Mayflower's U.S. network.

## It's All About You

We not only walk the walk, we talk the talk when it comes to our commitment to the customer experience. We have received 5 consecutive Customer Choice Awards, which recognize Mayflower's top achievers in quality service performance. If excellent customer service is important to you when selecting a mover, let us show you what the right people, with the right attitude and the right training can do for you. After all, it's you we're working for.

## A Corporate Culture Intentional About Customer Service

At Daryl Flood Relocation & Logistics, our commitment to customer service is legendary. We work hard every day to be "*Daryl Flood Dependable*." That's because customer service is central to our identity as a company. Being "*Daryl Flood Dependable*" means you can depend on us for four important things. We call them the "Four Pillars."

- You can **depend** on us to care about the things that are important to you.
- You can **depend** on us to hire the best people with the best attitudes, and to train them well.
- You can **depend** on us to have the right resources and expertise, with the creativity and flexibility to use them for your maximum benefit.
- You can **depend** on us to be committed to satisfying you as our customer.



Austin | Dallas/Fort Worth | Houston

800.325.9340

[www.darylflood.com](http://www.darylflood.com)