

PROGRAM MANAGEMENT

DEPENDABLE WORKPLACE SERVICES
EVERY STEP OF THE WAY

OUR APPROACH



COMMUNICATION

You can **DEPEND** on Daryl Flood for clear communication. We take the time to understand your expectations and develop a comprehensive plan specific to your needs.



EXPERIENCE

You can **DEPEND** on Daryl Flood for an exceptional experience. We provide reliable service to everyone we interact with and work diligently to ensure that "Daryl Flood **DEPENDABLE**" resonates throughout your organization.



SIMPLICITY

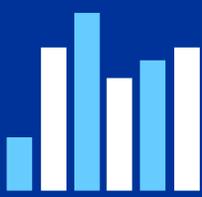
You can **DEPEND** on Daryl Flood to make a complex program simple. We act as a seamless extension of your organization with the knowledge, flexibility and creativity to meet your current and future needs.

OUR PEOPLE



PROGRAM DESIGN & IMPLEMENTATION

The program design and implementation team determines your unique needs. They stay up to date on industry trends and implement creative solutions based on extensive industry knowledge and resources.



PROGRAM ACCOUNT MANAGEMENT

We can provide you with on-site or off-site program managers who tailor their efforts to efficiently execute your custom-designed program. Your program manager is a single point of contact for all workplace services needs, and has full accountability for managing standard operating procedures, and defining and reporting on key performance indicators.

OUR PROCESS



1 NEEDS DISCOVERY

First, we ask the right questions in order to best utilize our resources.

In a series of meetings, we engage your impacted teams to fully understand their needs and challenges.

3 PROGRAM PLAN

Then, we prepare a program plan that includes assigned resources, a timeframe schedule and a value summary.

2 DETAILED ANALYSIS

Next, we analyze the data collected in the Needs Discovery process to begin defining the process and standard operating procedures.

4 IMPLEMENTATION OVERVIEW

Last, we assign resources and personnel to strategic goals and objectives. Your account manager ensures that we meet immediate needs and continues to develop the program.