



For immediate release  
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## **Family Rescued From “Rogue Mover” Disaster.**

*(Dallas, Texas)* – When the Marshall family hired a mover to help them relocate to Illinois, they had no idea they had been targeted by a scam artist. The mover they chose was as a “rogue mover”. The scam employed by rogue movers like the one that victimized the Marshall family is not complicated. Putting the Marshall’s belongings on his truck at an agreed upon price, he then demanded they pay additional fees for him to actually complete the move and give them their stuff. When they refused, this unscrupulous “rogue mover” placed their belongings in storage and disappeared.

But Mrs. Marshall’s troubles were just beginning. With her entire household locked up somewhere in a mini-warehouse, things got even worse. Her husband left her and her two small children, one of whom is a special needs child. Devastated and at wit’s end, Mrs. Marshall and her children moved in with family members as their life seemed to unravel – and as she tried unsuccessfully to retrieve her belongings, including her children’s beds, clothes and toys. For eight months Mrs. Marshall tried to retrieve her family’s belongings to no avail. Sadly, the holidays were now just around the corner.

Interestingly enough, the moving industry is fairly successful at self policing. Having heard of Mrs. Marshall’s plight from their parent company, Mayflower, the staff at Daryl Flood Mobility Solutions in Coppell, Texas activated their “Move Rescue” team to address the problem. In conjunction with Mayflower, Daryl Flood’s “Move Rescue Program” was put into place to combat situations like the Marshalls had experienced and to try to prevent “rogue movers” from sullying the reputation of the moving industry’s responsible operators.

During eight months of storage, the Marshall’s belongings had been picked over by thieves and had become home to rodents and other pests. Over a dozen Daryl Flood volunteers carefully repacked all the belongings and loaded them onto a Daryl Flood truck. The items were then driven to Illinois and delivered and unloaded for the family –



just in time for Christmas. There was no cost to the Marshalls for this service. The cost for the transportation itself was covered by Mayflower's Move Rescue program and most of the labor was provided by Daryl Flood company volunteers.

The Marshalls were happy to get their stuff back and Mrs. Marshall was especially moved by the generosity of the strangers at Daryl Flood that volunteered to help her family. As for the rogue mover, his days of mayhem are surely coming to a close. The FBI is investigating his activities in two states.

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For over 25 years, Daryl Flood brings a wealth of moving and storage experience and professionalism to every move. The Texas moving company has made a name for itself as the Dallas movers, Fort Worth movers, Houston movers and Austin movers to trust.

The company's success as a moving and storage partner has been found through adhering to its four pillars-philosophy, people, resources, commitment. Abiding by a philosophy of caring for the things customers care about most; hiring people who are intelligent and have great attitudes; having not only the physical resources of trucks and warehouses, but the intangible resources of experience and expertise; and emphasizing a commitment to satisfy the customer. To find out more about this Mayflower moving company in Texas, visit the Daryl Flood website at <http://www.darylflood.com>.